

## Notice on Suspension of Certain SMS Services

### Dear Valued Clients,

Due to service optimization, we will soon discontinue SMS alerts for margin warnings and forced liquidation notifications. As a result, these notifications will be replaced by in-app push notifications. To ensure you receive important notifications in a timely manner, we recommend that you also select “Email” as your preferred method for receiving these alerts. Thank you for your understanding and support.

### Important Reminder:

1. If your trading account has not yet been linked to an email address, please complete the linking process as soon as possible to ensure uninterrupted notification service.
2. To minimize account risk, please continue to monitor your open positions closely and take appropriate action in a timely manner.

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If you have any enquiries, please feel free to contact us via our 24-hour online customer service or call us at (+852) 2355 7866.

Upway Global

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