

Notice: Beware of Fraudulent Phone Calls

Dear Valued Clients:

Recently, we have discovered that fraudsters have been impersonating our company with malicious intent. They reportedly fabricate stories about “incorrect withdrawal amounts” or “bank card issues” in an attempt to trick customers into transferring funds to other accounts.

If you receive a suspicious call of this nature, please remain vigilant and immediately contact us via the customer service hotline or online chat on our official website to verify the information. This is to ensure the security of your funds, which has always been our top priority.

Upway Global is a class “AA” licensed member (No. 084), a Bullion Group core member, and an Authorized Good Delivery Bars Minter of the Hong Kong Gold Exchange (HKGX). Our spot gold and silver investment products strictly comply with the investment compliance standards and relevant regulations in Hong Kong. Please be reminded that such investment products may not fully comply with the regulatory requirements of your jurisdictions. We strongly advise you to exercise caution before making any investment.

If you have any enquiries, please feel free to contact us via our 24-hour online customer service or call us at (+852) 2355 7866.

Upway Global Limited

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