

## Notice on Server Maintenance and Upgrade

**Dear Valued Clients:**

Thank you for your continued trust and support. To further enhance system stability and improve your trading experience, we will perform upgrade maintenance and performance optimization on the MT4 “UPWAY-LIVE3” server during the following time period:

**Maintenance time: 06:00 – 09:00 on Apr 4, 2026 (Saturday)**

During the maintenance period, the following situations may occur:

1. Deposit, withdrawal, and wallet transfer functions in the User Center are affected
2. Inability to log in to the trading interface via this server (including MT4, Upway App, and other related software)

Please rest assured that these are only temporary disruptions. Once the maintenance and upgrade are complete, you will be able to use our platform as usual and enjoy a more stable and superior trading experience. To ensure the smooth execution of your investment strategies, we recommend that you deposit funds into the “Upway Wallet” in advance and maintain an appropriate margin level. Thank you for your understanding and cooperation.

**Upway Global** is a class “AA” licensed member (No. 084), a Bullion Group core member, and an Authorized Good Delivery Bars Minter of the Hong Kong Gold Exchange (HKGX). Our spot gold and silver investment products strictly comply with the investment compliance standards and relevant regulations in Hong Kong. Please be reminded that such investment products may not fully comply with the regulatory requirements of your jurisdictions. We strongly advise you to exercise caution before making any investment.

If you have any enquiries, please feel free to contact us via our 24-hour online customer service or call us at (+852) 2355 7866.

Upway Global Limited

Apr 2, 2026