

Notice on Server Upgrade Maintenance

Dear Valued Clients,

To enhance your trading experience, our company will perform maintenance on the “UPWAY-LIVE1” MT4 server to optimize its stability and performance during the following time period.

Maintenance schedule: 06:00 – 09:00 on Mar 21, 2026

During this period, deposit and withdrawal functions in the User Center, as well as wallet transfer, may be affected. Additionally, users will temporarily be unable to log in to trading platforms (such as MT4 and Upway App, etc.) via this server.

Upway Global is a class “AA” licensed member (No. 084), a Bullion Group core member, and an Authorized Good Delivery Bars Minter of the Hong Kong Gold Exchange (HKGX). Our spot gold and silver investment products strictly comply with the investment compliance standards and relevant regulations in Hong Kong. Please be reminded that such investment products may not fully comply with the regulatory requirements of your jurisdictions. We strongly advise you to exercise caution before making any investment.

If you have any enquiries, please feel free to contact us via our 24-hour online customer service or call us at (+852) 2355 7866.

Upway Global

Mar 20, 2026