

Notice on 2026 Chinese New Year Deposit and Withdrawal Arrangement

Dear Valued Clients:

As the Lunar New Year approaches, all colleagues at Upway Global would like to extend our sincere holiday greetings to you. We wish you and your family peace, success, and prosperity in the coming year.

To accompany you safely through the holiday season, **Upway Global will continue to provide 24-hour deposit and withdrawal services, account opening support, and online customer service from February 16 to February 23 (Chinese New Year's Day to the seventh day of the Chinese New Year),** ensuring smooth transactions and fund operations.

Please be reminded that due to the holiday arrangements of both domestic and overseas banks and clearing systems, **the processing time for deposits and withdrawals may be slightly longer from February 14 to February 23.** We recommend planning your funds in advance and submitting related requests early to ensure timely fund transfers and a relaxed start to the New Year.

Given the recent frequent fluctuations in global financial markets, we would also like to remind you to:

- Plan your positions carefully before the holiday, leaving adequate risk buffers.
- Keep a close eye on international market movements during the holiday period.
- Exercise caution in the event of extreme market conditions and maintain good risk management to ensure stable trading.

Upway Global is a class "AA" licensed member (No. 084), a Bullion Group core member, and an Authorized Good Delivery Bars Minter of the Hong Kong Gold Exchange (HKGX). Our spot gold and silver investment products strictly comply with the investment compliance standards and relevant regulations in Hong Kong. Please be reminded that such investment products may not fully comply with the regulatory requirements of your jurisdictions. We strongly advise you to exercise caution before making any investment.

The safety of your fund has always been our deepest concern. We are always by your side every



day of the year. If you have any enquiries, please feel free to contact us via our 24-hour online customer service or call us at (+852) 2355 7866.

Upway Global

Feb 10, 2026