

Notice on Streamlined Deposit Process

Dear Valued Clients,

Due to recent market volatility, customer deposits have surged significantly. To enhance service efficiency and improve customer experience, we have optimized our process. **Deposits will now be automatically credited to your Upway Wallet by default.** You may transfer funds to your trading account at any time via the [Transfer] feature, enabling more flexible and convenient fund management.

To avoid congestion during peak deposit periods, we recommend processing deposits in advance to ensure smooth funding.

Upway Global is a class “AA” licensed member (No. 084), a Bullion Group core member, and an Authorized Good Delivery Bars Minter of the Hong Kong Gold Exchange (HKGX). Our spot gold and silver investment products strictly comply with the investment compliance standards and relevant regulations in Hong Kong. Please be reminded that such investment products may not fully comply with the regulatory requirements of your jurisdictions. We strongly advise you to exercise caution before making any investment.

If you have any enquiries, please feel free to contact us via our 24-hour online customer service or call us at (+852) 2355 7866.

Upway Global

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