

## 2026 年年會慶典期間服務調整通知

**尊貴的金榮中國用戶：**

值此金榮中國成立 16 周年之際，我們滿懷感恩與自豪。

過去一年，在全球客戶的堅定支持下，平臺交易規模再創新高，日均市場活躍度穩居行業前列。這份卓越成就，源於大家對我們專業能力的認可和長期穩健運營的信賴。為銘記這一共同鑄就的輝煌，並開啟高質量發展的新篇章，我司全體同仁將於 2026 年 2 月 7 日（星期六）隆重舉行「16 周年慶典暨 2025 年度總結大會」。

為確保活動順利進行，現貨黃金、白銀交易平臺及相關服務將按以下安排臨時調整（以下時間均為北京時間）：

**暫停服務時間：2026 年 2 月 7 日（星期六）14:00 至 2 月 8 日（星期日）07:59；**

**恢復服務時間：2026 年 2 月 8 日（星期日）08:00**

**受影響服務包括：**

**線上服務：**客戶服務熱線、線上客服及郵件諮詢將暫停回應。

**資金業務：**賬戶注資（入金）與資金提現（出金）申請將暫停處理。

**重要提示：**

**交易市場在此期間照常開放。由於資金通道及客服支持暫停，無法進行入金、出金或人工諮詢。為有效管理賬戶風險，我們強烈建議您提前將充足資金存入「金榮錢**

**包」作為備用保證金，以避免因未能及時補倉而觸發強制平倉。**

所有在暫停期間提交的申請，我們將在 2 月 8 日 08:00 起優先加快處理。由此帶來的不便，敬請諒解。

十六年風雨同行，感謝您始終如一的信任。未來，我們將繼續以透明、安全、高效的服務，守護您的每一筆交易，與您共赴更穩健、更卓越的新征程。

如有任何疑問，請透過 24 小時網上客戶服務或致電 (+852) 2355 7866 聯絡我們。

金榮中國金融業有限公司

2026 年 1 月 28 日

## **Notice of Service Arrangements During the 2026 Annual Conference and Anniversary Celebration**

### **Dear Valued Clients:**

On the occasion of the 16<sup>th</sup> anniversary of Upway China, we would like to express our sincere gratitude and pride.

Over the past year, with steadfast support from our global clients, the platform has achieved record-breaking trading volumes and consistently ranked among the most active in the industry. This remarkable success stems from your recognition of our professional expertise and your trust in our long-term, stable operations. To commemorate these shared achievements and to usher in a new chapter of high-quality development, all staff of our company will join the “16<sup>th</sup> Anniversary Celebration and 2026 Annual Review Conference” on 7 Feb, 2026 (Saturday).

To ensure the smooth running of the event, our spot gold and silver trading platform and related services will be temporarily adjusted as follows (all times are in Beijing Time):

**Service suspension: From 14:00 on 7 Feb, 2026 (Saturday) to 07:59 on 8 Feb, 2026 (Sunday);**

**Service resumption: 08:00 on 8 Feb, 2026 (Sunday)**

**Services affected include:**

**Online services:** Customer service hotline, online customer service, and email enquiries will be temporarily suspended.

**Fund-related services:** Deposits and withdrawals will be temporarily suspended.

**Important reminder:**

**The trading market will remain open as usual during this period. As funding channels and customer support services will be temporarily unavailable, deposit, withdrawal, and manual enquiry requests cannot be processed. To manage your account risk effectively, we strongly recommend that you deposit sufficient funds into your “Upway Wallet” in advance as backup margin, so as to avoid any forced liquidation that may result from an inability to top up your positions on time.**

All requests submitted during the suspension period will be given priority and processed as quickly as possible from 08:00 on 8 February. We apologize for any inconvenience this may cause and kindly ask for your understanding.

Over the past 16 years, we have weathered challenges and grown together with you, and we are deeply grateful for your unwavering trust. Looking ahead, we will continue to safeguard each of your transactions with transparent, secure and efficient services, and join you on a new journey towards greater stability and excellence.



If you have any enquiries, please feel free to contact us via our 24-hour online customer service or call us at (+852) 2355 7866.

Up Way China Bullion Limited

Jan 28, 2026