

客戶接待中心遷址及服務升級通知

尊敬的客戶：

為進一步提升金榮中國客戶服務品質，並為來訪客戶打造更舒適、專業且支援完善的服務環境，本公司已完成客戶接待安排的全面優化。**全新客戶服務中心已於 2025 年 12 月 3 日（星期三）正式啟用。**自即日起，所有客戶來訪接待事宜將統一於以下地點辦理：

新客戶服務中心地址：香港新界荃灣楊屋道 8 号如心广场 2 期 16 樓 03C 室

如有任何查詢、預約或其他協助需求，歡迎致電本公司客戶服務熱線，我們的專員將竭誠為您服務，**客戶服務熱線（新）：+852 2355 7866**

本次遷址是本公司推動服務升級的重要舉措之一，旨在為您提供更高效、貼心且專業的服務體驗。我們誠摯感謝您長期以來的支持與信任，並期待在全新的服務中心，繼續為您提供優質、周全的專業服務。

特此公告，敬請知悉。

金榮中國金融業有限公司 敬啟

2025 年 12 月 3 日

Notice of Customer Service Center Relocation and Service Upgrade

Dear Valued Clients,

To further enhance customer service quality at Upway China and provide visitors with a more comfortable, professional and fully supported environment, we are glad to announce that we have completed a comprehensive optimization of our customer reception arrangements. **Our new Customer Service Center officially commenced operations on Dec 3, 2025 (Wednesday).** With immediate effect, all visitor reception matters will be handled exclusively at the following location:

New Customer Service Center

Address: Unit 03C, 16/F, Nina Tower 2, 8 Yeung Uk Road, Tsuen Wan, NT., Hong Kong

For any inquiries, appointments, or other assistance, please call our customer service hotline on **(852) 2355 7866**. Our dedicated staff will be pleased to assist you.

This relocation represents a key initiative in our ongoing service enhancement strategy, aimed at delivering a more efficient, attentive, and professional service experience. We sincerely thank you for your continued support and trust, and we look forward to serving you at our new Customer Service Center.

Up Way China Bullion Limited

Dec 3, 2025