

## 關於對長期未登錄 MT5 交易帳戶收取管理費的通知

### 尊貴的金榮中國用戶：

感謝您長期以來對我們的信任與支持！為了進一步優化交易資源配置，保障客戶交易帳號安全，並持續為大家提供更高效、安全的交易環境，我司將對長期不活躍的 MT5 交易帳戶實行收取帳戶管理費的政策。具體細則如下，敬請知悉。

### 一、收取條件

同時滿足以下兩個條件的 MT5 交易帳戶將被收取帳戶管理費：

1. 該交易帳戶連續超過 60 天未有通過 MT5 交易平台（包括金榮桌面端、金榮 App、金榮 HD 或 MT5 客戶端等）登錄並訪問交易頁面的記錄。（僅登錄官網或會員中心進行查詢操作，不視為有效登錄）
2. 該交易帳戶內仍有資金余額。

### 二、收取標準

在滿足上述條件的情況下，系統將每隔 60 天自動扣除 5 美元作為帳戶管理費，直至帳戶餘額用完為止。此舉旨在合理配置交易資源，並確保平台能為活躍客戶提供更穩定、高效的服務體驗。

### 三、帳戶處理

當您的交易帳戶因上述扣費導致餘額歸零後，系統將再為您保留帳號 30 天。此後，該帳戶將被正式刪除。請注意，雖然交易帳戶會被刪除，但您的歷史交易

記錄將完整保存在您的會員 UID 下，方便您隨時查閱與核對。

#### 四、客戶建議

為避免產生不必要的費用並保留您正在使用的交易帳戶，我們誠摯建議您：

- 1.定期登錄您名下的 MT5 交易帳戶。
- 2.若您有長期不使用但仍有餘額的帳戶，請及時登錄處理。

#### 五、生效日期

本政策自 2025 年 10 月 1 日起正式生效，並適用於所有符合上述條件的 MT5 交易帳戶。

本次調整僅針對長期未使用的 MT5 交易賬號，若您的資金餘額留存在金榮錢包，將不會受到影響。金榮中國始終秉持“客戶至上”的原則，努力為您打造更優質的交易環境。感謝您的理解與配合！

金榮中國作為香港黃金交易所（HKGX）最高等級 AA 類 084 號持牌會員，我們提供的現貨黃金、白銀投資產品均依照香港法律法規及合規標準進行運營。惟該類產品未必符合您所在地區的監管要求，建議您在投資前充分瞭解並謹慎評估相關風險。

如有任何疑問或需要幫助，歡迎隨時聯繫我們的 24 小時線上客服，或撥打客服熱線：(+852) 2385 0868。

祝您交易順利！

金榮中國金融業有限公司

日期：2025 年 9 月 3 日

## **Notice on Charging Management Fees for Dormant MT5 Trading Accounts**

Dear Valued Clients,

Thank you for your continued trust and support. To optimize trading resource allocation, enhance account security, and maintain a more efficient and secure trading environment, Upway Global will implement a management fee policy for long-term inactive MT5 trading accounts. Please be informed of the following details:

### **I. Eligibility Criteria**

An MT5 trading account will be subject to an account management fee if it meets both of the following conditions:

- The account has not logged into and accessed the trading page via the MT5 trading platform (including Upway Desktop, Upway App, Upway HD, or any other MT5 client) for more than 60 consecutive days. (Logging into the official website or Client Portal for inquiry purposes only does not constitute a valid login.)

- The account still maintains a balance.

## **II. Fee Structure**

If the above conditions are met, the system will deduct an account management fee of USD 5 every 60 days until the account balance is depleted. This measure is designed to optimize the allocation of trading resources and ensure that active clients continue to enjoy a more stable and efficient trading experience.

## **III. Account Handling**

Once the account balance reaches zero due to the management fee, the system will retain the account for an additional 30 days. After this period, the account will be permanently deleted. Please note that while the trading account will be deleted, your historical transaction records will remain fully accessible under your membership UID for future reference and verification.

## **IV. Recommendations to Clients**

To avoid unnecessary charges and retain the use of your trading

account, we kindly advise you to:

- Log in to your MT5 trading account(s) regularly; and
- Take timely action for accounts with a remaining balance that you do not plan to use for an extended period.

## **V. Effective Date**

This policy will take effect on October 1, 2025, and shall apply to all MT5 trading accounts that meet the above conditions.

This adjustment applies only to inactive MT5 trading accounts. If your funds remain in the Upway Wallet, they will not be affected. Upway Global has always adhered to the principle of “Customer First” and is committed to providing you with a better trading environment. Thank you for your understanding and cooperation!

As a licensed AA Category Member (No.084) of the Hong Kong Gold Exchange (HKGX), Upway Global operates all spot gold and silver investment products strictly in compliance with Hong Kong laws and regulatory standards. Please note that these products may not comply with the regulatory requirements of your jurisdiction.

We advise you to thoroughly understand and carefully assess the associated risks before investing.

For any questions or assistance, please feel free to contact our 24/7 online customer service or call our hotline at (+852) 2385 0868.

Sincerely,

Up Way China Bullion Limited

Date: September 3, 2025